

## ASRC and Donated Goods

There can be confusion about which goods are accepted, and disappointment if items are not accepted by various welfare agencies such as ASRC. These agencies do acknowledge and value the generosity of people who donate but there are many items that they cannot accept. They lack sufficient resources to sort, store and distribute large items, or test them for safety. Instead they focus on the services that they can provide and refer to other organisations to provide goods to people in need.

The following items are **READILY ACCEPTED** at **ASRC** from [ASRC Website](#)

- Baby Wipes and toiletries; New, unopened packets of 80-100
- Blankets: New or freshly laundered, in good condition with no marks, stains or damage.
- Coats and Jackets: Autumn and winter only. Items must be clean, freshly laundered in good condition.
- Gift Cards: Coles Myer, Big W gift cards in denominations of \$10, \$20 or \$25 are most useful and offer the most range of choice.
- International Calling cards: cards valued at \$10 with good calling rates to Africa, SE Asia, China, Middle East.
- Linen and Manchester **NEW ONLY**: in original packaging. Single, double or queen size sheet sets, quilt covers, doonas, towels, pillows.
- Mobile phones: New, basic Smart phones (\$40-\$100). If used the phones must be unlocked, in good working order, with a charger and all data/contacts and personal information deleted.
- Nappies: unopened original packaging, clearly labelled with sizes
- Pots and Pans: new or used but clean. Large pots with lids are most useful
- Socks and Underwear **NEW** only: for men, women and children. Must be brand new in original unopened packaging
- **TOYS** New only: in original unopened packaging at Christmas and EID (June/July) only. ASRC cannot accept the following items for reasons of space, health, hygiene or safety
- Kitchen and tableware: Crockery, cutlery, utensils
- Furniture: beds, tables, chairs, curtains, mattresses
- Electrical appliances and white goods: fridges, TVs, washing machines, sewing machines, microwave ovens, toasters etc.
- **USED** linen or Manchester
- Baby items: car seats, clothing, cots, highchairs, prams, milk formula, clothing
- Bicycles
- Books
- Clothing
- Computers
- Shoes

If in doubt please call or email **ASRC** before making the donation, (03) 9326 6066 or [admin@arsc.org.au](mailto:admin@arsc.org.au) to check

### Other agencies in Melbourne include:

- The Welcome Group: <http://www.thewelcomegroup.org/>  
<https://www.facebook.com/TheWelcomeGroup>
- West Welcome Wagon: <https://www.westwelcomewagon.org.au/>  
[donate@westwelcomewagon.org.au](mailto:donate@westwelcomewagon.org.au)
- Friends of Refugees (Dandenong) [email@for.org.au](mailto:email@for.org.au)
- St Kilda Mums: [donate@stlikdamums.org.au](mailto:donate@stlikdamums.org.au)